



Notice of Costs and Payment Policies



We believe getting the right care, at the right time, with the right provider is important.

That is possible with the best Care Team of different specialties both at WMC and outside our walls: a Primary Care Provider, Clinical Pharmacist, Integrative Physician, our Health and Wellness Coach, Behavioral Health Providers, Medical Consultants, and our Medical Neighborhood of specialists including physical therapy. When patients are seen by different providers at WMC, we bill insurance or charge cash for time and service of each provider seen. For example, if your visit includes your Primary Care Provider and our Clinical Pharmacist, WMC charges the insurance company for seeing both providers. WMC Providers may wish to consult with a Specialist, Hospital, or Medical Consultant to support them in caring for you. These meetings between your Provider and other clinician are billed to your insurance. They review your medical history, evaluate labs and testing, discuss the best treatment plan options, and determine how the team can work together to best support you. Your Primary Care Provider types a Care Plan in the electronic medical record. Staff type notes into the electronic medical record and track the time that is spent making sure the Care Plan happens and supports a patient's needs. This may include tasks like calling a Specialist office to gather their visit notes from a past appointment, reviewing all of the information in the electronic medical record and making sure it is accurate, finding answers to patient questions, and more. Copays, deductibles, and co-insurances will apply to patients.

Do you have insurance?

Westminster Medical Clinic has my current/active PRIMARY INSURANCE on file.

If I have SECONDARY INSURANCE, Westminster Medical Clinic has my information on file.

I do not have Medicaid as my health insurance. WMC does not accept Medicaid or bill Medicaid insurance. If I have Medicaid, I have notified the Front Desk or the Billing Department at 303-428-5015.

Refunds will be listed as a credit on your next visit.

For balances over \$50.00, Westminster Medical Clinic will mail a check within 90 days of the rendered services.

SELF-CASH PAY: The clinic collects a \$120.00 deposit at the time of the visit. Payment is due in full at the time of service (visit, procedures, x-rays, and labs).

ALL: The clinic charges \$106.00 for: missed appointments, and cancelled appointments less than 6 hours from the appointment time for lab draws, medical, and pharmacy visits both in the office and televisits; less than 24 hours for health coaching and behavioral-mental health visits. A charge of \$30.00 will be added with all returned checks.

It is your responsibility to verify coverage and benefits with your insurance company. We bill secondary insurance as a courtesy. Following denial or a reduced payment from your insurance plan, you agree to pay all balances for services. Payments are due within 30 days of receiving a statement.

If payment is not received, WMC sends 2 paper statements and will make 2 additional attempts to contact you. If not paid, your account will be reviewed to be sent to our collection agency. If approved, a certified letter will be sent to you and a charge of \$10.00 will be added to your account. You (and your family, when applicable) will be discharged from the clinic. You are responsible for any collection fees, interest accrued, court and attorney fees resulting from our debt collection agency.

Motor Vehicle Accidents: We are unable to bill 3rd parties (meaning the other driver's automobile insurance). WMC charges according to health insurance coverage. If we do not have your automobile insurance, we may charge you as SELF-CASH PAY.

By signing, you acknowledge you have read and agree to the *Notice of Costs and Payment Policies, chosen Westminster Medical Clinic for services and care, released your personal billing information (health insurance plan) to Westminster Medical Clinic, and the information is correct to the best of your knowledge.* This Notice was meant to decrease paperwork for both you and WMC. The clinic requests a copy of a current photo ID and insurance card at visits for privacy and security.